

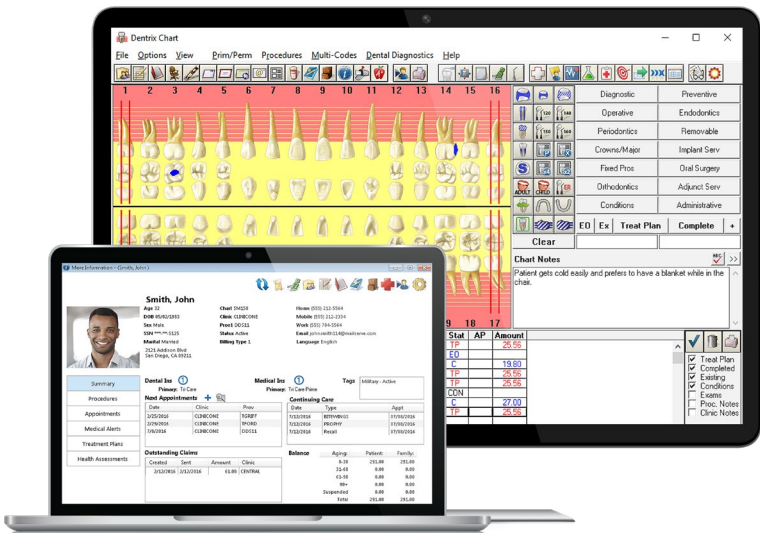
HENRY SCHEIN ONE

# Streamline Your Practice's Operations with Dentrix Enterprise

Powerful software designed for DSOs, multiple location, and group practices allows team members to use a centralized platform and provide the best possible care to their patients

**M**anaging your multilocation dental practice can often feel like one headache after another. From insurance verifications to updating patient records and scheduling appointments across multiple locations, there's a lot of room for error—especially as you expand your footprint with additional practice locations.

**Dentrix Enterprise** by Henry Schein One is a dental practice management software designed specifically for group practices and DSOs—allowing dental offices to centralize their practice and patient data across all locations using a single platform. By using Dentrix Enterprise, you can increase efficiency by standardizing procedures for every location and team member.



## A Well-Oiled Multilocation Practice

For Jodi Klagos, Senior Operations Manager for First Choice Dental in Madison, WI, it is crucial to stay on top of tasks like appointment scheduling and updating patient charts. First Choice Dental has 11 clinic locations, as well as a central business office, where Klagos works. First and foremost, it is Klagos' priority to ensure the business operates as efficiently as possible, which is why the practice has been using Dentrix Enterprise for more than 15 years.

Like many other practices around the country, team members at First Choice Dental have faced numerous protocol changes since the the COVID-19 pandemic began. "Our front desk staff has adjusted to several new processes, such as pre-screening each patient twice prior to each appointment," shared Klagos. "The Document Center in Dentrix Enterprise has been extremely helpful with that process, as has **Lighthouse 360**, which integrates with the software and allows us to include a link to a digital pre-screening form when confirming appointments."

First Choice Dental offices also enjoys the ability to text message patients, which allows front desk team members to communicate information to patients easily and without tying up the phone lines.



Jodi Klagos,  
Senior  
Operations  
Manager

"Our front desk and clinical processes are now extremely streamlined and efficient."

## Hopping on the Chartless Train

Many practices have chosen to ditch paper charts due to the obvious convenience it offers—fewer inconsistencies, less hassle, and immediate access to patient data. In First Choice Dental's journey to becoming chartless, Dentrix Enterprise was an essential component. Case in point: when relocating one of their office locations, the practice was faced with an inconvenient reality—they were going to have to move thousands of physical patient charts from one location to the other. Instead, they opted to go chartless at all of their offices.

"We decided to take advantage of an existing module within Enterprise—the Document Center—to assist us in transitioning to electronic charts," said Klagos. "Before we went chartless, we experienced quite a few inefficiencies that resulted from having paper charts, but the Document Center has been wonderful for us in our transition."

Now, all of First Choice Dental's patient charts are electronic, and digital forms are used to collect new patient paperwork, update health history forms, and do COVID-19 pre-screening. "Not only can we save and virtually print documents to the Document Center, but we're also able to customize our own 'categories' for how we want to index documents."

According to Klagos, having all practice and patient data available within Dentrix Enterprise makes it easy to reference information, as well as make necessary updates to a patient's demographics, insurance information, health history, medications, and allergies. Klagos concluded, "Our front desk and clinical processes are now extremely streamlined and efficient."